



SPECIALIZING IN DENTAL EQUIPMENT SALES & REPAIR

TO: Dental office manager

2011 LABOR RATES

Allstar Dental Inc. offers Service & Repair with a rewards program. This reward program offers lower service labor rates for offices that purchase supplies from Allstar Dental Inc. and full rates for offices that do not; Rates are effective as 2/1/2011.

Allstar Preferred Customers – Dental practices which purchase a minimum of \$300 in supplies (minimum once a quarter): Charge of \$188.00 minimum for the first hour and \$40.00 (160.00/hr) for every quarter there after. Although we keep most common parts in stock on our service vehicles, if we need to order a part and return to you the continued time charge (CTO) \$160.00 for the 1st hour and \$40.00 for every quarter hour there after. Nights/Weekend work: After 5:00 pm Monday-Friday and on Weekends the hourly charge is \$290.00 per hour with a one hour minimum and \$72.50 for every quarter hour thereafter – this is usually used for extreme emergencies. (If the Job was started during regular working hours the after business hour charge of \$290.00 will not be applied.)

Allstar Standard Customers – Dental practices which do not order a minimum of \$300 in supplies (minimum once a quarter): Charge of \$220.00 minimum for the first hour and \$45.00 for every quarter there after. Although we keep most common parts in stock on our service vehicles, if we need to order a part and return to you the continued time charge (CTO) \$180.00 per hour and \$45.00 for every quarter hour thereafter. After 5:00 pm Monday-Friday and all day on weekends the price is \$300.00 per hour with a one hour minimum. (If the Job was started during working hours the after business hour charge of \$300.00 will not be applied.) Nights/Weekend work: After 5:00 pm Monday-Friday and on Weekends the hourly charge is \$320.00 per hour with a one hour minimum and \$80.00 for every quarter hour thereafter – this is usually used for extreme emergencies. (If the Job was started during

For either standard or preferred customers this does not include parts that may be needed for the repair. A gasoline surcharge of \$7.00 will be applied. In-shop repairs are billed at \$40.00 per ¼ hr for Allstar Preferred Customers, and \$45.00 per ¼ hr for Allstar Standard Customers. On all new accounts, our payment terms will be COD until you establish credit with us or provide us with Credit Card info. Please sign below that you have been informed and agree to the above rates, as repairs will not be performed until a signature is provided.

\* \_\_\_\_\_ \* \_\_\_\_\_ \* \_\_\_\_\_
SIGNATURE PRINT NAME DATE

\*Please circle one: Allstar Preferred Customer Allstar Standard Customer
(You may purchase supplies on the date of the order to qualify for the Preferred Customer rate)

DOCTORS NAME/NAME OF OFFICE \_\_\_\_\_

ADDRESS: \_\_\_\_\_ CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

PHONE: \_\_\_\_\_ FAX: \_\_\_\_\_ email: \_\_\_\_\_

For any questions please feel free to call us and thank you for your business.
Regards,

Eric Strohmeier
President
Allstar Dental, Inc.

\*Required Fields

TO: DENTAL OFFICE MANAGER  
FROM: ALLSTAR DENTAL  
SUBJECT: RENTALS

In addition to our service charge our rental charges will be as follows:

|             |          |
|-------------|----------|
| Autoclave   | \$135.00 |
| Compressor  | \$170.00 |
| Vacuum Pump | \$170.00 |
| Unit Light  | \$135.00 |
| Processor   | \$135.00 |

***The above are monthly fees invoiced up front. The Rental fees will be invoiced monthly until the item is returned.***

Our rentals have been tested in our office and are up to manufacturer's specifications.  
It is the responsibility of office personnel to operate this piece of equipment properly.  
Any damages to equipment will be billed to the office.

Upon delivery our serviceperson instructs at least one assistant on the use of the rental.  
If there are any questions on how to operate equipment please call us before operating the equipment.

Eric Strohmeier  
Allstar Dental, Inc.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Print Name and Name of Office: \_\_\_\_\_

163 WHEELING RD., WHEELING IL 60090  
TEL (847) 229 9700 • FAX (847) 229 9773



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### Installation Agreement

Thank You for choosing Allstar Dental for your equipment installation needs. We strive to make every experience with us a good one.

#### Installation Terms:

Allstar Dental Inc. does not warranty equipment or parts bought from other companies. Allstar Dental equipment is thoroughly checked after equipment has been delivered to us. If equipment is delivered to a customer without purchasing through Allstar there are certain factors we cannot guarantee and/or warranty. Factors that we cannot control include: shipping conditions, items taken out of box, missing parts and incorrect installation by other companies.

We charge \$180.00 minimum for the first hour per technician and then \$45.00 for every quarter hour that follows. If we need to order something and return you will be charged continued time on (CTO) \$150.00 per hour and \$45.00 for every quarter hour there after. After 5:00 pm Monday-Friday and all day on weekends the price is \$280.00 per hour with a one hour minimum.

This does not include expenses (i.e. parking and parts).

Shop repairs are billed at \$45.00 per ¼ hr, with a 1 hour minimum.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
E-Mail Address

For any questions please feel free to call us any time. Thank you for your business.

Regards,

Eric Strohmeier  
President

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## **SHIPPING POLICY**

Free Shipping for all orders over \$300.00

**Shipping:** Allstar products ship out same day if the order is received before 3:00 PM central time.

Allstar keeps most products in stock; however some products need to be special ordered.

**Returns:**

A 20% restocking fee will be charged on all merchandise that is returned.